



BANDERA EAST UTILITY

PO Box 2501
8 Spencer Road, Ste 200
Boerne, Texas 78006-2501
Ofc: 830.249.4174
Fax: 830-331-1223

LR- UTILITY APPLICATION AND AGREEMENT

Application Date: \_\_\_\_\_

Circle One:

Service Start Date: \_\_\_\_\_

Home: Own Rent
Other: Commercial
New Construction

Landlord name and number if rental:
\_\_\_\_\_

Office Use

Account # \_\_\_\_\_

Unit / Block / Lot

Subdivision / Rt/ Seq #

Name(s) on Account: \_\_\_\_\_

Date / Reading

Billing Address: \_\_\_\_\_

Meter # / Size

Service Address: \_\_\_\_\_

If new construction: Lot # \_\_\_\_\_ Builder \_\_\_\_\_

Payment Date / Method

Mobile Phone: \_\_\_\_\_ Other Phone: \_\_\_\_\_

Previous Customer / Acct #

Primary Email Address: \_\_\_\_\_

FEES: Transfer Fee \$ 40.00
Water Tap Fee (3/4" Meter) \$ 500.00

Total Due \$ \_\_\_\_\_

Your water meter will be read once a month. Statements are mailed each month and payment is due on or before the 25th. If payment is not received by the due date, a late fee of \$5 will be assessed and added to your bill. You will be subject to a notification of service disconnect if account is not current. If we must disconnect your service due to nonpayment, you will be required to pay the total outstanding balance, plus a \$25.00 reconnect fee before service is restored. If any legal proceeding is required under this agreement, Bandera East Utility shall be entitled to recover all costs associated including attorney fees.

You will be responsible for the monthly billings until you notify our office to take a final reading.

I. PURPOSE:

Bandera East Utility is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the Bandera East Utility will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS.

The following unacceptable practices are prohibited by State regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT:

The following are the terms of the service agreement between Bandera East Utility and

\_\_\_\_\_ name of customer(s).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT:

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

**I HAVE READ AND AGREE TO THE FOREGOING TERMS**

\_\_\_\_\_  
Signature of Applicant(s)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Social Security # Applicant #1

\_\_\_\_\_  
Social Security # Applicant #2

**Each applicant must also provide a copy of current Driver's license with the application.**

**A Customer Service Inspection Form is required on all newly completed construction.**

**A TCEQ approved Backflow prevention assembly must be installed on all automatic sprinklers, when connected to potable water supply, and tested annually.**

**If a sprinkler system water source is not connected to the potable water supply, a TCEQ approved Backflow prevention assembly must be installed on the potable water supply.**

Forms available at [www.beutility.net](http://www.beutility.net), or by calling 830.249.4174.

**A PRV (pressure reducing valve) should be installed between the customer shutoff valve, and customer water service line**